



महानिरीक्षक (एनसीआर खण्ड) का कार्यालय
केन्द्रीय औद्योगिक सुरक्षा बल
(गृह मंत्रालय)

ब्लॉक न.11, 5वीं मंजिल
के.स.क.परिसर, लोधी रोड़, नई दिल्ली-110003

No.PR-13019/NCRS/PROV/PROCUREMENT OF RTVS/2026-27-74551-(E)

Dated : 25-08-2026

To,

The Asstt. Inspector General (Tech),
CISF HQrs., Block No.13, CGO Complex
Lodhi Road, New Delhi-110003

Subject :- **PROCUREMENT OF 05 NOS. REAL TIME VIEWING SYSTEMS (RTVS) FOR CISF UNIT PHC NEW DELHI AND RTC BEHROR-PUBLICATION OF GEM BID ON CISF WEBSITE; REG**

It is submitted that, in accordance with the concurrence of the FA/CISF and approval of the DG/CISF, the following GeM Bid for procurement of 05 Nos. Hand Held/Wireless Real Time Viewing Systems (RTVS) as per MHA QR, pertaining to CISF Unit PHC New Delhi (04 Nos.) and RTC Behror (01 No.), has been published on the GeM Portal. In order to ensure wider publicity and facilitate maximum participation of eligible and prospective bidders/firms in the bidding process, the details of the published GeM Bid, along with the complete bid documents, are required to be uploaded on the CISF Website. The particulars of the bid are as under:

Item	Hand Held / Wireless Real Time Viewing System as per MHA QR (Q2)
Bid No.	GEM/2026/B/7852964 dated 21.08.2026
Bid Floating Date	21.08.2026
Bid End Date	11.09.2026

02. The complete bid documents relating to the above-mentioned GeM Bid are enclosed herewith for ready reference and necessary action.

03. It is, therefore, requested that the details of the aforesaid GeM Bid, along with the complete bid documents enclosed herewith, may kindly be uploaded on the CISF Website at the earliest, so as to ensure wider publicity and facilitate maximum participation of eligible and prospective bidders/firms in the bidding process.

Encl.: As above.

Digitally signed by
NIRVIKAR,
DEPUTY INSPECTOR GENERAL/DIG/NCRS,
IG NCR DELHI,
25-08-2026

Copy to:-

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	11-09-2026 14:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	11-09-2026 14:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Home Affairs
विभाग का नाम/Department Name	Central Armed Police Forces
संगठन का नाम/Organisation Name	Central Industrial Security Force (cisf)
कार्यालय का नाम/Office Name	Cisf Hq 13 Block Cgo Complex Lodhi Road Delhi 03
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :digtech@cisf.gov.in Buyer Email id: prov.ncrs@cisf.gov.in
कुल मात्रा/Total Quantity	5
वस्तु श्रेणी /Item Category	Hand Held / Wireless Real Time Viewing System as per MHA QR (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	170 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	700 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes Complete

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	10
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
विगत प्रदर्शन /Past Performance	80 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	3 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	Yes
Inspection to be carried out by Buyers own empanelled agency	Yes
Type Of Inspection	Post Dispatch
Name of the Empanelled Inspection Agency/ Authority	Board of Officers
Auto CRAC Days	30
Quality Assurance Plan document	1785388993.pdf
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	1031400

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	38

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

DDO

Office of the Inspector General, CISF NCR Sector HQrs. 5th Floor, Block-11, CGO Complex, Lodhi Road, New Delhi-110003

(Assistant Commandant)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में है / Purchase Preference to MII sellers available upto price within $L1+X\%$	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50

सार्वजनिक खरीद (मेक-इन-इंडिया को प्राथमिकता) आदेश 2017 के अनुसार केवल क्लास 1/क्लास 2 के स्थानीय आपूर्तिकर्ताओं को ही भागीदारी की अनुमति है दिनांक 16.09.2020 (समय-समय पर संशोधित एवं लागू) / Allow participation only from Class 1/Class 2 local suppliers as per the Public procurement(Preference to Make-in-india) order 2017 date 16.09.2020(as amended and applicable time to time)	Yes, in compliance with the MII ORDER : DPIIT Order(as amended and applicable time to time)
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
7. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product

during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

8. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.

[OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017 and its subsequent Orders/Notifications issued by concerned Ministry .Benefits of MSE will be allowed only if seller/service provider is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

9. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

10. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

11. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

12. Inspection of Stores by Nominated Inspection Authority / Agency of buyer or their authorized representatives

An independent third party Professional Inspection Body can help buyer in mitigating buyer's risk with pre-dispatch/post-dispatch inspection in order to ensure that equipment, components, solutions and documentation conform to contractual requirements. The buyer has a right to inspect goods in reasonable manner and within reasonable time at any reasonable place as indicated in contract. Inspection Fee/ Charges (as pre-greed between buyer and Inspection Agency) would be borne by the buyer as per their internal arrangement but may be recovered from the seller if the consignment failed to conform to contractual specification and got rejected by

the Inspection Officer .If so requested and accepted by the seller , initially seller may pay for inspection charges as applicable and get the same reimbursed from buyer if consignment accepted by the Inspecting Officer . For reimbursement seller has to submit proof of payment to Inspection Agency.

Seller/OEM shall send a notice in writing / e-mail to the Inspecting officer / inspection agency specifying the place of inspection as per contract and the Inspecting officer shall on receipt of such notice notify to the seller the date and time when the stores would be inspected. The seller shall, at his own expenses, afford to the Inspecting officer, all reasonable facilities as may be necessary for satisfying himself that the stores are being and or have been manufactured in accordance with the technical particulars governing the supply. The decision of the purchaser representative /inspection authority regarding acceptance / rejection of consignment shall be final and binding on the seller.

The Seller shall provide, without any extra charge, all materials, tools, labour and assistance of every kind which the Inspecting officer may demand of him for any test, and examination, other than special or independent test, which he shall require to be made on the seller's premises and the seller shall bear and pay all costs attendant thereon.

The seller shall also provide and deliver store / sample from consignment under inspection free of charge at any such place other than his premises as the Inspecting officer may specify for acceptance tests for which seller/OEM does not have the facilities or for special/ independent tests.

In the event of rejection of stores or any part thereof by the Inspecting officer basis testing outside owing to lack of test facility at sellers premises, the seller shall, on demand, pay to the buyer the costs incurred in the inspection and/or test. Cost of test shall be assessed at the rate charged by the Laboratory to private persons for similar work.

Inspector shall have the right to put all the stores or materials forming part of the same or any part thereof to such tests as he may like fit and proper as per QAP/governing specification. The seller shall not be entitled to object on any ground whatsoever to the method of testing adopted by the Inspecting officer.

Unless otherwise provided for in the contract, the quantity of the stores or materials expended in test will be borne by seller.

Inspecting officer is the Final Authority to Certify Performance / accept the consignment. The Inspecting officer's decision as regards the rejection shall be final and binding on the seller.

The seller shall if so required at his own expense shall mark or permit the Inspecting officer to mark all the approved stores with a recognised Government or purchaser's mark.

13. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
25-08-2026 13:00:00	At the Conference Hall (Near Gate No. 3), Office of the Inspector General, CISF NCR Sector HQrs, 5th Floor, Block-11, CGO Complex, Lodhi Road, New Delhi - 110003

Hand Held / Wireless Real Time Viewing System As Per MHA QR (5 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Imager	Minimum Length of Imaging Area (in cm)	40-50
	Minimum Width of Imaging Area (in cm)	35-45
	Weight of Imager with Rechargeable battery (in kg)	3.5-4
X-Ray Source	X- Ray source Voltage (kVp)	160-170
	Minimum Thickness range of steel penetration (mm)	25-30
Display Unit	Screen Size of Display unit (in inch)	10-12

Additional Specification Parameters - Hand Held / Wireless Real Time Viewing System As Per MHA QR (5 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Conformity of Desired Specifications	The offered RTVS shall conform to the applicable GeM Category Specification for the subject store, read together with the QRs/TDs approved by the MHA, as outlined in letter No. P/604/20/389/HH RTVS/Prov/Ord/NSG/4470 dated 16.11.2021. In case of any conflict, ambiguity, or inconsistency between the GeM Category Specification and the MHA-approved QRs/TDs, the MHA-approved QRs/TDs shall prevail to the extent of such conflict.

* Bidders offering must also comply with the additional specification parameters mentioned above.

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

Applicable Specification Document	View
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प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
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क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ambuj Kumar	110001,Office of Deputy Inspect General, CISF Unit Parliament House Complex, New Delhi	5	90

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

4. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

5. Generic

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

6. Generic

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- Inhibit the desires and designed function of the equipment.
- Cause physical damage to the user or equipment during the exploitation.
- Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

7. Generic

Manufacturer Authorization:Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

8. Generic

Products supplied shall be nontoxic and harmless to health. In the case of toxic materials, Material Safety Data Sheet may be furnished along with the material.

9. Generic

Scope of supply includes Training: Number of employees to be trained

5

, Place for Training

CISF Unit PHC New Delhi

and Duration of training

3

days.

10. Generic

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

i) The Seller fails to comply with any material term of the Contract.

ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.

iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.

iv) The Seller becomes bankrupt or goes into liquidation.

v) The Seller makes a general assignment for the benefit of creditors.

vi) A receiver is appointed for any substantial property owned by the Seller.

vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

11. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

12. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

13. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the

OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

14. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

15. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

16. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

17. **Inspection**

Nominated Inspection Agency: On behalf of the Buyer organization, any one of the following Inspection Agency would be conducting inspection of stores before acceptance:
Pre-dispatch Inspection at Seller Premises (applicable only if pre-dispatch inspection clause has been selected in ATC):

Nil

Post Receipt Inspection at consignee site before acceptance of stores:
By designated BoO at the consignee location

18. **Certificates**

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

19. **Warranty**

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

20. **Warranty**

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

21. **Forms of EMD and PBG**

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

Asstt. Commandant/DDO, Office of the Inspector General, CISF NCR Sector HQrs. 5th Floor, Block-11, CGO Complex, Lodhi Road, New Delhi-110003

. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

22. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

Asstt. Commandant/DDO, Office of the Inspector General, CISF NCR Sector HQrs. 5th Floor, Block-11, CGO Complex, Lodhi Road, New Delhi-110003

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

23. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

(i) Compliance with MHA-approved QRs/TDs: The participating bidders/suppliers shall ensure that the offered Hand Held/Wireless Real Time Viewing System (RTVS) conforms to the applicable GeM Category Specification for "Hand Held/Wireless Real Time Viewing System (RTVS)", read together with the QRs/TDs approved by the MHA, as outlined in letter No. P/604/20/389/HH RTVS/Prov/Ord/NSG/4470 dated 16.11.2021. Bidders are required to submit an acceptance certificate along with a data sheet listing the required values of the QRs/Technical Specifications. In case of any conflict, ambiguity, or inconsistency between the GeM Category Specification and the QRs/TDs approved by the MHA vide letter No. P/604/20/389/HH RTVS/Prov/Ord/NSG/4470 dated 16.11.2021, the MHA-approved QRs/TDs shall prevail over the GeM Category Specification to the extent of such conflict, and procurement of the required quantities of the RTVS shall be strictly based on the MHA-approved QRs/TDs (The MHA approved QRs/TDs have been uploaded in PDF format under the "Quality Assurance Plan (QAP) Document" section of the GeM bid).

(ii) Field Trial: The product offered by firms/suppliers under this category shall undergo a field trial, and the product will be evaluated according to the MHA-approved trial directives circulated vide letter No. P/604/20/389/HH RTVS/Prov/Ord/NSG/4470 dated 16.11.2021. The brief details of the field trial are as follows:

- The bidder must have their product ready for the field trial within 15 days from the bid opening date.
- The field trial will be conducted by a duly constituted BOO in the Delhi NCR region, or at such other location(s) as decided by the procuring entity/specified in the MHA-approved QRs/TDs.
- The date and time of the field trial will be communicated by the BOO in due course.
- All requested certificates, lab reports, and OEM/AERB approvals must be produced during the field trial for physical verification by the BOO.
- Bids from firms/suppliers whose products fail to meet the approved QRs/Specifications during the field trial will be unequivocally rejected.
- Bids from firms/suppliers who willfully fail to comply with or abstain from participating in the field trial will also be unequivocally rejected.
- The firm shall bring all necessary test items/equipment specified in the Trial Directives (including IED test models such as plastic briefcase, steel/tool-steel pipe bomb, school bag, and steel tiffin box, and dummy/authorized detonators) at its own cost, for evaluation of the offered product strictly in accordance with the MHA-approved QRs/TDs.

- All costs of transportation, logistics, demonstration personnel, and consumables required for the field trial shall be borne by the bidder; the Procuring Entity shall not be liable for any expenditure incurred by the bidder in this regard.

(iii) Warranty: A 3 (three) year comprehensive warranty is mandatory for the complete RTVS system, including the Imager, X-Ray Source, Display Unit/Tablet, and all accessories. The participating bidder must submit an acceptance/undertaking certificate both at the time of uploading the technical bid and again upon delivery of the goods. Additionally, the successful bidder must provide a certificate or undertaking regarding the shelf life of spare parts/accessories/services, wherever specified in the MHA-approved QRs/Specifications, at both stages. Failure to comply with these requirements will result in disqualification/rejection, as applicable.

(iv) Verification of Supplier Authenticity, Genuineness and OEM Authorization: To ensure the authenticity, genuineness, and traceability of the offered RTVS (Imager, X-Ray Source and Display Unit/Tablet), the bidder shall upload a valid Manufacturer Authorization Form (MAF) issued by the OEM or its authorized Indian entity, wherever applicable. The authorization shall preferably be bid-specific and shall clearly establish the bidder's authority to quote, supply, install, commission (where applicable), and provide after-sales support/training for the offered RTVS under the subject GeM Bid. As far as applicable, the MAF/authorization document should contain the following details:

- Name and complete address of the OEM;
- Name and address of the authorized bidder/channel partner/reseller;
- Reference to the concerned GeM Bid Number and Bid Date, wherever the authorization is issued specifically for the bid;
- Name, designation, official e-mail ID, and contact details of the OEM's authorized signatory;
- Validity period of the authorization or confirmation that it remains valid on the bid closing date;
- Confirmation that the offered RTVS is a genuine OEM product and is not refurbished, repaired, reconditioned, second-hand, counterfeit, or an End-of-Life (EOL) product;
- Confirmation regarding availability of warranty support, technical support, firmware/software updates, and spare parts throughout the warranty period;
- Confirmation that the offered RTVS is covered under the OEM's standard warranty and support framework in India; and
- Confirmation that the bidder is duly authorized by the OEM to market, supply, install, commission (where applicable), and provide after-sales support and training for the offered RTVS.

Where the bidder itself is the OEM, submission of a self-declaration on the OEM's official letterhead confirming the above particulars shall be sufficient. Documents such as Udyam Registration, NSIC Registration, GST Registration, PAN, Certificate of Incorporation, or similar business registration documents may be submitted as supporting credentials; however, such documents shall not be treated as a substitute for OEM authorization wherever required under the bid conditions. The Buyer reserves the right to verify the authenticity of the submitted authorization and related documents directly from the OEM through official communication channels. If any authorization or supporting document is found false, forged, fabricated, manipulated, misleading, materially inconsistent with OEM records, or otherwise unverifiable despite being given reasonable opportunity for clarification, the bid may be rejected and further action initiated in accordance with the GeM GTC, GFR, and other applicable Government instructions.

(v) Certificates: All required certificates and undertakings must be uploaded along with the bid, as specified in the MHA-approved QRs/TDs. Failure to comply will result in disqualification of the bidder.

(vi) Past Performance Criteria: The bidder must have supplied at least **80% of the bid quantity of the same or similar product** during at least one of the last three (3) financial years prior to the bid opening date to any Central Government/State Government Department, Public Sector Undertaking (PSU), Autonomous Body, or Public Listed Company.

(vii) Proof of Supply: The bidder shall upload copies of the relevant supply orders/contracts, invoices, and corresponding CRACs, third-party inspection release notes, or store acceptance certificates, as applicable, in support of the past supply claimed in the bid.

(viii) Principal/OEM Participation: Either the Principal/OEM or its authorized dealer, distributor, or agent may participate in the tender on behalf of the Principal/OEM. However, both the Principal/OEM and its authorized dealer, distributor, or agent shall not participate simultaneously for the same item/product in the same tender, in accordance with CVC Circular No. 03/10/12 dated 13.01.2012.

(ix) Acceptance and Return of EMD/ePBG: Participating bidders must ensure that the issuing bank incorporates the following endorsement on the Fixed Deposit Receipt (FDR), wherever submitted as Bid Security (EMD)/Performance Security (ePBG): "The deposit can only be withdrawn/released on demand or with the sanction/written consent of the pledge". The endorsement shall be duly signed and stamped by the issuing bank and acknowledged by the Buyer. Upon completion of the bid/contractual obligations, the deposited Bid Security (EMD)/Performance Security (ePBG) will be released by the Buyer in favour of the bidder in accordance with the applicable provisions of the GeM GTC and GFR, and the concerned bidder must collect the original FDR from the Buyer's office through an authorized representative of the firm.

(x) False Documents: If, at any stage of the procurement process, any CA certificate, proof of supply document, experience certificate, lab report, or any other document submitted by the bidder is found to be false, forged, fabricated, manipulated, tampered with, or misleading, the bid shall be liable for rejection at any stage of the procurement process. Appropriate action, including legal action, shall also be initiated against the bidder/defaulting firm in accordance with the applicable provisions of the GeM GTC, GFR, and other applicable Government instructions.

(xi) Tender Cancellation: The Procuring Entity reserves the right to cancel the procurement process or reject any or all bids at any stage prior to acceptance of the successful bid, without assigning any reason, in accordance with Rule 173 of the GFR 2017, the GeM GTC, and applicable administrative requirements.

(xii) Inspection, Consignee & Acceptance of Goods: The RTVS shall be inspected, and accepted by a duly constituted Board of Officers (BOO) at the consignee location(s), prior to acceptance. Goods found not conforming to the MHA-approved QRs/TDs, or found damaged/deficient at the time of inspection, shall be liable for rejection, and the supplier shall replace/rectify the same at its own cost within the timeline specified by the Buyer.

(xii) Dedicated Service Support, After-Sales Support & Training: The OEM shall have an established authorized service support network in India with adequate capability to provide warranty and after-sales support for the offered RTVS. Service support may be provided through OEM-authorized service partners; however, the OEM shall remain fully responsible for fulfilling all warranty obligations throughout the warranty period. The bidder shall furnish, along with the technical bid: (a) address(es) of the authorized service centre(s); (b) service support contact details; (c) toll-free number/helpdesk details, wherever available; and (d) escalation matrix for warranty and service support. Additionally, in accordance with the MHA-approved QRs/TDs, the OEM/authorized firm shall provide (i) operator-level training for operation of the RTVS, and (ii) operator-level training for repair and maintenance of the equipment, and shall furnish a self-declaration certificate to this effect, to be checked/verified physically by the BOO.

(xiv) Lab Reports, OEM Certificate, AERB Type Approval & Undertaking: To verify compliance of the product with the technical specifications outlined in the MHA-approved QRs/TDs for the RTVS, the participating bidder must submit copies of the necessary lab report(s) from a National/International accredited laboratory (e.g., NABL/ILAC-accredited or equivalent recognized accreditation), OEM certificate(s), valid AERB Type Approval, and the requisite undertaking(s) with respect to the specified parameters of the QRs/TDs, at the time of uploading the technical bid. Failure to submit these documents will result in disqualification of the bidder.

(xv) Regulatory Compliance and Quality Certifications: The bidder shall submit all valid statutory and quality certifications applicable to the offered RTVS and prescribed under the MHA-approved QRs/TDs, including but not limited to: (a) AERB "Type Approval" confirming the X-Ray source does not contain radioactive material; (b) National/International accredited laboratory certification confirming IP53 (or better) rating of the Imager, X-Ray Source, and Display Unit; (c) certification confirming MIL-STD-810G compliance of the Display Unit/Tablet and the ruggedized carrying case; and (d) OEM certificate(s) confirming the Imager's dynamic range/bit depth (true 16-bit or better) and image resolution/quality. Failure to submit any mandatory certificate applicable to the offered product, wherever prescribed in the QRs/TDs, may render the bid liable for rejection during technical evaluation/field trial.

(xvi) Compliance Verification of Product Specifications: To verify compliance with the desired technical specifications

ications for the RTVS outlined in letter No. P/604/20/389/HH RTVS/Prov/Ord/NSG/4470 dated 16.11.2021, the participating bidder must submit a copy of the Data Sheet issued by the OEM on its official letterhead, including the name and designation of the issuer, along with OEM technical literature, product brochure(s)/catalogue(s), and the OEM website/brochure link, wherever available, at the time of uploading the technical bid. Failure to submit the required documentation, or inability to verify the offered product through authentic OEM sources, may render the bid liable for rejection/disqualification during technical evaluation.

(xvii) Documentation, Technical Literature, Spares & Packaging: In accordance with the MHA-approved QRs/TDs, the bidder shall upload, along with the Technical Bid, an undertaking confirming that, in the event of award of contract, the successful bidder/OEM shall supply: (a) the OEM's Recommended List of Spares for the offered RTVS; (b) complete technical literature, operator manuals, maintenance manuals, and other technical documents prescribed under the MHA-approved QRs/TDs; (c) all Complete Equipment Schedule (CES) items and accessories specified in the MHA-approved QRs/TDs; and (d) a ruggedized carrying case conforming to MIL-STD-810G (or higher standard, if applicable) for safe storage and transportation of each RTVS. Compliance with the aforesaid requirements shall be physically verified by the Board of Officers at the time of inspection and acceptance of the equipment. Non-submission of the prescribed undertaking along with the Technical Bid shall render the bid liable for rejection during technical evaluation.

(xviii) AERB Registration/Statutory Regulatory Compliance: In addition to furnishing a valid **AERB Type Approval** for the offered X-Ray Source, the successful bidder/OEM shall comply with all applicable statutory provisions, regulations, guidelines, notifications, and instructions issued by the competent statutory and regulatory authorities governing the manufacture, import, transportation, possession, installation, commissioning, operation, maintenance, and use of the supplied Real Time Viewing System (RTVS). Wherever applicable, the successful bidder/OEM shall obtain, or facilitate obtaining, all statutory approvals, registrations, licences, permissions, or clearances required for import, possession, transportation, installation, commissioning, operation, and maintenance of the supplied RTVS. Copies of such approvals/licences, wherever applicable, shall be furnished to the Buyer at the time of supply/installation. The successful bidder/OEM shall also extend all reasonable technical assistance to the Buyer in complying with any statutory requirements applicable to the end-user during the operational life of the equipment.

(xix) Import/Customs Compliance, Country of Origin & End-Use Declaration: Wherever the offered RTVS or any of its major components are imported, the bidder shall furnish a **Country of Origin Certificate/Declaration** and ensure compliance with all applicable statutory requirements relating to import, customs, and foreign trade regulations. The bidder/OEM shall further furnish an undertaking confirming that, as on the date of submission of the bid, the offered RTVS and its major components are not subject to any export embargo, sanction, or end-use restriction that is likely to adversely affect supply, installation, operation, maintenance, repair, software support, firmware updates, or availability of spare parts for the intended official use by the CISF. In the event of any such restriction being imposed after award of the contract and coming to the knowledge of the bidder/OEM, the same shall be brought to the immediate notice of the Buyer without prejudice to the contractual obligations of the successful bidder.

(xx) Cyber Security & Data Protection: Considering that the RTVS incorporates wireless communication and software-based image processing, the bidder/OEM shall furnish an undertaking confirming that: (a) the firmware and software supplied with the RTVS are free from any known malware, viruses, trojans, backdoors, or other malicious code at the time of supply; (b) communication between the Imager, X-Ray Source, and Display Unit/Tablet is protected through secure encrypted communication mechanisms, wherever applicable; (c) the supplied equipment shall not transmit operational images, user data, or system logs to any external server or third party without the knowledge and authorization of the Buyer, except where expressly required for legitimate software updates or statutory compliance; and (d) during the warranty period, the OEM shall promptly notify the Buyer of any known cybersecurity vulnerability affecting the supplied equipment and, wherever available, provide appropriate security patches, firmware updates, or mitigation measures without additional cost.

(xxi) Pre-Bid Conference: A Pre-Bid Conference, shall be held on the date, time, and venue specified in the bid document, to provide an opportunity to prospective bidders to seek clarifications regarding the terms and conditions of the bid, this Buyer Added Text (ATC), the MHA-approved QRs/TDs, eligibility criteria, and other provisions of the bid document. Prospective bidders are expected to attend the conference and raise queries/seek clarifications during the scheduled meeting. Any clarification, interpretation, and/or modification considered necessary by the Buyer pursuant to the Pre-Bid Conference shall be issued only through a corrigendum on the GeM Portal, and such corrigendum shall form an integral part of the bid document and be final and binding on all prospective bidders. Bidders who do

o not participate in the Pre-Bid Conference shall be deemed to have fully examined and accepted the bid conditions as published and/or subsequently amended through corrigendum, and any representation or objection relating to such matters raised after the conclusion of the Pre-Bid Conference shall ordinarily not be entertained.

(xxii) Format for Self-Certification under "MAKE IN INDIA" Policy / Local Content Declaration

OEM Reference No. _____ date _____

OEM Name _____ [Address and Contact Details]

To

The Inspector General,

CISF NCR Sector HQrs.,

5th Floor, Block-11, CGO Complex,

Lodhi Road, New Delhi-110003

Ref: Your Tender/Bid Document No. _____ dated _____ for procurement of Hand Held/Wireless Real Time Viewing System (RTVS) _____ Nos.

Having read and understood the Public Procurement (Preference to Make in India, PPP-MII) Order, 2017 (as amended and revised till date) and related notifications from the relevant Nodal Ministry/Department, we solemnly declare the following:

- Self-Certification of local content for the offered product (in case of a bunch bid, for the primary products specified in the bid document). [Provide a certificate from statutory auditors/cost accountant in case of tenders above Rs. 10 Crore for Class-I or Class-II Local Suppliers.] Details of local content (percentage) in the offered product and the location(s) of value addition are as follows: _____
- We also undertake to provide a breakup of local value addition calculated as per the "mechanism for calculation of local content" defined vide the Public Procurement (Preference to Make in India, PPP-MII) Order, 2017 (as amended and revised till date) and related notifications from the relevant Nodal Ministry/Department, as amended from time to time, whenever requested by the Buyer entity. We certify that we qualify for the following category of supplier (specify as applicable): ☐ Class-I Local Supplier ☐ Class-II Local Supplier ☐ Non-Local Supplier.
- Penalties for false or misleading declarations: We understand that a false declaration will be in breach of the Code of Integrity under Rule 175(1)(i)(h) of the GFR 2017, for which the bidder/OEM or its successors may be debarred for up to 2 years as per Rule 151(iii) of the GFR 2017, along with such other actions as may be permissible under law.

(Signature with date)

(Name and designation)

Duly authorized to sign the bid for and on behalf of

[Name & address of Bidder and seal of the company]

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(xxiii) Bid Security Declaration Certificate (EMD Exemption for MSE/Startup OEMs): Only Micro and Small Enterprises (MSEs) and Startups that are Original Equipment Manufacturers (OEMs) shall be eligible for exemption from submission of Earnest Money Deposit (EMD), subject to submission of a valid Bid Security Declaration Certificate in the prescribed format along with the technical bid. All other bidders, including resellers, authorized dealers, distributors, or any non-OEM entities, shall mandatorily submit EMD in the form and manner specified in the bid document, and submission of a Bid Security Declaration Certificate in lieu of EMD shall not be acceptable. Failure to submit the applicable EMD or the required Bid Security Declaration Certificate, as applicable, shall render the bid liable for rejection during technical evaluation.

Bidder's Name: _____

Address: _____

Bidder's Reference No.: _____ Date: _____

To

The Inspector General,

CISF NCR Sector HQrs.,

5th Floor, Block-11, CGO Complex,

Lodhi Road, New Delhi-110003

Ref: Tender Document No. _____; Tender Title: _____

Dear Sir/Madam,

We, the undersigned, hereby solemnly declare that:

- We understand that as per the terms of this tender, we are required to submit this Bid Security Declaration in lieu of Bid Security (EMD), wherever applicable.
- We accept that we shall be suspended from participating in future tenders of the Procuring Organization for a period of two years from the date of bid opening, in case we: withdraw, modify, impair, or derogate from our bid during the validity period; or fail to submit the required documents or Performance Security after award of contract; or refuse or fail to execute the contract after acceptance.
- This declaration shall cease to be valid if: the tender is cancelled or all bids are rejected; or sixty (60) days after expiry of bid validity, including extensions.

(Seal and Signature of Authorized Signatory)

(xxiv) Blacklisted Declaration Certificate

To

The Inspector General,

CISF NCR Sector HQrs.,

5th Floor, Block-11, CGO Complex,

Lodhi Road, New Delhi-110003

Tender/GeM Bid No. _____, dated _____

We, M/s _____, hereby declare that our firm has not been blacklisted, debarred, or suspended by any Central/State Government Department/PSU/Autonomous Body in the last three years, and further confirm that no document submitted by our firm has been found fake, forged, edited, or misleading by any Government authority during the said period, including in the present tender/bid.

(Seal and Signature of Authorized Signatory)

(xxv) Financial Standing Undertaking

To

The Inspector General,

CISF NCR Sector HQrs.,

5th Floor, Block-11, CGO Complex,

Lodhi Road, New Delhi-110003

Tender/GeM Bid No. _____, dated _____

We, M/s _____, hereby undertake that our firm is not under liquidation, court receivership, insolvency proceedings, or bankruptcy, and continues to be a going concern as on the date of submission of this bid.

(Seal and Signature of Authorized Signatory)

(xxvi) Warranty Clause Acceptance Undertaking

To

The Inspector General,

CISF NCR Sector HQrs.,

5th Floor, Block-11, CGO Complex,

Lodhi Road, New Delhi-110003

Tender/GeM Bid No. _____, dated _____

We, M/s _____, having registered office at _____, hereby undertake that the supplied Hand Held/Wireless Real Time Viewing System (RTVS) — comprising the Imager, X-Ray Source, Display Unit/Tablet, and all accessories, shall be covered under a comprehensive warranty for a period of 03 (three) years from the date of final acceptance of the goods.

(Seal and Signature of Authorized Signatory)

(xxvii) Acceptance of Terms & Conditions of Bid

To

The Inspector General,

CISF NCR Sector HQrs.,

5th Floor, Block-11, CGO Complex,

Lodhi Road, New Delhi-110003

Ref: Tender Document No. _____; Tender Title: _____

Dear Sir/Madam,

We, the undersigned, hereby declare that:

- We have downloaded/received the GeM bid document(s) for the above-mentioned bid on the date _____.
- We have read and understood the entire terms and conditions of the bid documents, including the Technical Specifications, Bid Details, Buyer Added Bid Specific Terms and Conditions, Buyer Added Bid Specific ATC, Quality Assurance Plan (MHA-approved QRs/TDs for RTVS), and any amendments/corrigenda issued thereto.
- We accept all corrigenda issued, if any, prior to submission of the bid, and have taken the same into consideration while submitting this acceptance.
- We unconditionally accept the bid conditions of the above-mentioned bid document(s)/corrigendum(s) in their entirety, and have prepared the bid in compliance with the specifications/requirements laid down therein.
- All information and documents furnished by our firm are true and correct. In the event any information is found incorrect, untrue, or violated, the Procuring Entity may reject the bid or terminate the contract witho

ut notice, including blacklisting the bidder for 02 (two) financial years.

(Seal and Signature of Authorized Signatory)

(xxviii) Self Declaration Regarding Restriction under Rule 144(xi) of GFR 2017 (Land Border Sharing)

To

The Inspector General,

CISF NCR Sector HQrs.,

5th Floor, Block-11, CGO Complex,

Lodhi Road, New Delhi-110003

Ref: Tender Document No. _____; Tender Title: _____

Dear Sir/Madam,

I, the undersigned, _____ (full name), authorized signatory of the firm, do hereby declare in my capacity as _____ of M/s _____ (name of bidder entity), that:

- I have read and understood the provisions of Order (Public Procurement No. 1, 2 & 3) dated 23.07.2020 and 24.07.2020, Office Memorandum No. F.18/37/2020-PPD dated 08.02.2021, OM No. F.12/1/2021-PPD (Pt) dated 02.03.2021, OM No. F.7/10/2021-PPD dated 08.06.2021, and OM No. F.7/10/2021-PPD dated 23.02.2023, issued under Rule 144(xi) of the General Financial Rules (GFR), 2017, regarding restrictions on procurement from bidders of countries sharing a land border with India, and I undertake to comply with all such provisions.
- I certify that M/s _____ (name of bidder entity) is not from a country which shares a land border with India; OR, if from such a country, has been duly registered with the Competent Authority and holds valid registration as required under the applicable Government of India guidelines (strike out whichever is not applicable). [Where applicable, evidence of valid registration by the Competent Authority is attached.]
- I further certify that M/s _____ is eligible to participate in this tender and fulfils all statutory and regulatory requirements prescribed under the aforesaid orders.
- I understand that submission of false, incorrect, or misleading information in this declaration shall be treated as a breach of the Code of Integrity and shall render the bidder liable for debarment, termination of contract, and any other legal action as per applicable Government rules, including Clause 18 of OM No. F.7/10/2021-PPD dated 23.02.2023.

(Seal and Signature of Authorized Signatory)

(xxix) Past Performance Statement of Supplies during Last Three Completed Financial Years

Bidder's Reference No. _____ Date: _____

Bidder's Name _____ [Address and Contact Details]

Ref: Your Tender/Bid Document No. _____ dated _____ for procurement of Hand Held/Wireless Real Time Viewing System (RTVS) — _____ Nos.

Note to Bidders: Fill up this form with your past performance during the last 3 (three) completed financial years, highlighting the firm's qualification to supply the relevant/similar category of goods (sold to Central/State Government organizations, PSUs, Autonomous Bodies, or Public Listed firms). Relevant purchase orders/contracts, successful completion certificates/CRAC/end-user certificates issued by such organizations should be attached in support of the statement.

S/N	Order No. & Date	Description of Stores Ordered	Qty Ordered/Supplied	Total Value of Order	Status as on Date
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(Copy of purchase order/contract along with CRAC/other supporting documents to be attached for verification)

(Seal and Signature of Authorized Signatory)

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer, is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---