



महानिरीक्षक (एनसीआर खण्ड) का कार्यालय
केन्द्रीय औद्योगिक सुरक्षा बल
(गृह मंत्रालय)

ब्लॉक न.11, 5वीं मंजिल
के.स.क.परिसर, लोधी रोड़, नई दिल्ली-110003

No.PR-13019/NCRS/PROV/PROCUREMENT OF DESKTOP PC/2026-27-
72880-(E)

Dated : 20-07-
2026

To,

The Asstt. Inspector General (Tech),
CISF HQrs., Block No.13, CGO Complex
Lodhi Road, New Delhi-110003

**Subject :-PROCUREMENT OF DESKTOP PCS FOR UNITS AND FORMATIONS
UNDER NCRS**

It is submitted that, in accordance with the concurrence of the FA/CISF and the approval of the IG/NCRS, the following bid for the procurement of 165 Nos. Desktop PCs (including Monitor, CPU, Keyboard and Mouse) for the NCRS Units/Formations, including the NCRS HQrs, has been published on the GeM Portal, has been published on the GeM portal. In order to ensure wider publicity and encourage maximum participation of eligible bidders/firms in the bidding process, the details of the published GeM Bid are required to be uploaded on the CISF Website. The particulars of the bid are as under:

Item	Desktop PCs (Entry and Mid Level Desktop Computer)
Bid No.	GEM/2026/B/7712772 dated 14.07.2026 (Letter id-360529)
Bid floating Date	14.07.2026
Bid End Date	04.08.2026

02. The complete bid documents relating to the above-mentioned GeM Bid are enclosed herewith for ready reference and necessary action.

03. Therefore, it is requested that the details of the aforesaid GeM Bid, along with the enclosed bid documents, may kindly be uploaded on the CISF Website at the earliest to ensure wider publicity and facilitate maximum participation of eligible bidders/firms.

04. This has approval of the IG/NCR.

Encl.: As above.

Digitally signed by
SHRAVAN ADITHYA V,
ASSTT.COMMANDANT/PROV/LEGAL/DISCIPLINE/CCMS/TECH SECTION,
IG NCR DELHI,
20-07-2026

Copy to:-

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	04-08-2026 13:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	04-08-2026 13:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Home Affairs
विभाग का नाम / Department Name	Central Armed Police Forces
संगठन का नाम / Organisation Name	Central Industrial Security Force (cisf)
कार्यालय का नाम / Office Name	Cisf Hq 13 Block Cgo Complex Lodhi Road Delhi 03
शिकायत निवारण के संपर्क विवरण / Contact details of Grievance redressal	HOD Email id : digtech@cisf.gov.in Buyer Email id: prov.ncrs@cisf.gov.in
कुल मात्रा / Total Quantity	165
वस्तु श्रेणी / Item Category	Entry and Mid Level Desktop Computer (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	40 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का) / OEM Average Turnover (Last 3 Years)	150 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	3 Year (s)
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes Complete
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	10
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
विगत प्रदर्शन /Past Performance	20 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	3 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	Yes
Inspection to be carried out by Buyers own empanelled agency	Yes
Type Of Inspection	Post Dispatch
Name of the Empanelled Inspection Agency/ Authority	Board of Officers
Auto CRAC Days	30
Quality Assurance Plan document	1782724577.pdf
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	297000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	38

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c). ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

DDO

Office of the Inspector General, CISF NCR Sector HQrs. 5th Floor, Block-11, CGO Complex, Lodhi Road, New Delhi-110003

(Assistant Commandant)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में है / Purchase Preference to MII sellers available upto price within $L1+X\%$	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50
सार्वजनिक खरीद (मेक-इन-इंडिया को प्राथमिकता) आदेश 2017 के अनुसार केवल क्लास 1/क्लास 2 के स्थानीय आपूर्तिकर्ताओं को ही भागीदारी की अनुमति है दिनांक 16.09.2020 (समय-समय पर संशोधित एवं लागू) / Allow participation only from Class 1/Class 2 local suppliers as per the Public procurement(Preference to Make-in-india) order 2017 date 16.09.2020(as amended and applicable time to time)	Yes, in compliance with the MII ORDER : DPIIT Order(as amended and applicable time to time)

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
7. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
8. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating

to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.

[OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017 and its subsequent Orders/Notifications issued by concerned Ministry .Benefits of MSE will be allowed only if seller/service provider is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

9. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

10. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

11. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 20% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

12. Inspection of Stores by Nominated Inspection Authority / Agency of buyer or their authorized representatives

An independent third party Professional Inspection Body can help buyer in mitigating buyer's risk with pre-dispatch/post-dispatch inspection in order to ensure that equipment, components, solutions and documentation conform to contractual requirements. The buyer has a right to inspect goods in reasonable manner and within reasonable time at any reasonable place as indicated in contract. Inspection Fee/ Charges (as pre-greed between buyer and Inspection Agency) would be borne by the buyer as per their internal arrangement but may be recovered from the seller if the consignment failed to conform to contractual specification and got rejected by the Inspection Officer .If so requested and accepted by the seller , initially seller may pay for inspection charges as applicable and get the same reimbursed from buyer if consignment accepted by the Inspecting Officer . For reimbursement seller has to submit proof of payment to Inspection Agency.

Seller/OEM shall send a notice in writing / e-mail to the Inspecting officer / inspection agency specifying the place of inspection as per contract and the Inspecting officer shall on receipt of such notice notify to the seller the date and time when the stores would be inspected. The seller shall, at his own expenses, afford to the Inspecting officer, all reasonable facilities as may be necessary for satisfying himself that the stores are being and or have been manufactured in accordance with the technical particulars governing the supply. The decision of the purchaser representative /inspection authority regarding acceptance / rejection of consignment shall be final and binding on the seller.

The Seller shall provide, without any extra charge, all materials, tools, labour and assistance of every kind which the Inspecting officer may demand of him for any test, and examination, other than special or independent test,

which he shall require to be made on the seller's premises and the seller shall bear and pay all costs attendant thereon.

The seller shall also provide and deliver store / sample from consignment under inspection free of charge at any such place other than his premises as the Inspecting officer may specify for acceptance tests for which seller/OEM does not have the facilities or for special/ independent tests.

In the event of rejection of stores or any part thereof by the Inspecting officer basis testing outside owing to lack of test facility at sellers premises, the seller shall, on demand, pay to the buyer the costs incurred in the inspection and/or test. Cost of test shall be assessed at the rate charged by the Laboratory to private persons for similar work.

Inspector shall have the right to put all the stores or materials forming part of the same or any part thereof to such tests as he may like fit and proper as per QAP/governing specification. The seller shall not be entitled to object on any ground whatsoever to the method of testing adopted by the Inspecting officer.

Unless otherwise provided for in the contract, the quantity of the stores or materials expended in test will be borne by seller.

Inspecting officer is the Final Authority to Certify Performance / accept the consignment. The Inspecting officer's decision as regards the rejection shall be final and binding on the seller.

The seller shall if so required at his own expense shall mark or permit the Inspecting officer to mark all the approved stores with a recognised Government or purchaser's mark.

13. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
21-07-2026 12:00:00	Conference Hall, Near Gate No. 3, Office of the Inspector General, CISF NCR Sector Headquarters, 5th Floor, Block-11, CGO Complex, Lodhi Road, New Delhi - 110003.

Entry And Mid Level Desktop Computer (165 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम कटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
PROCESSOR	Description of Stores	Desktop Computer with Table Mount Monitor System with Compatible Chipset as per Processor Make with Minimum 6 USB Port
	Computer Type	Mid Level

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Processor Number	AMD Ryzen 5 5600G, Intel Core i5 12400 Or higher
MOTHERBOARD	Expansion Slots (PCIe x 1)	1, 2 Or higher
	Expansion Slots (PCIe x 4)	0, 1, 2 Or higher
	Expansion Slots (PCIe x 16)	1, 2 Or higher
	Expansion Slots (M Dot 2) for SSD	1, 2 Or higher
	Expansion Slots (M Dot 2) for WiFi	1 Or higher
	Trusted Platform Module	Discrete TPM 2.0
GRAPHICS	Graphics Type	Integrated
	Size of Memory in Case of Dedicated Graphic Card (GB)	0.0 Or higher
OPERATING SYSTEM	Factory Pre-loaded Operating System by Desktop OEM	Window 11 Professional
MEMORY (RAM)	RAM Size (Memory Card/Module) (in GB) (Capacity to be installed in the System)	16, 32 Or higher
	Memory Expandable Up To (in GB)	64, 128 Or higher
	Total Numbers of DIMM Slots Available	2, 4 Or higher
	Number of DIMM Slots Populated with Memory Card/Module	1
STORAGE	Type of Storage Installed with the System	NVMe-SSD
	SSD - Storage Capacity (in GB)	512, 1024, 2048 Or higher
	HDD - Storage Capacity (in GB)	0 as SSD only Installed Or higher
BAYS AVAILABILITY	Number of Internal Bays Available, Size 2 Point 5 Inch	1, 2 Or higher
	Number of Internal Bay Populated, Size 2 Point 5 Inch	0
	Number of Internal Bays Available, Size 3 Point 5 inch	2 Or higher
	Number of Internal Bay Populated, Size 3 Point 5 inch	2
CABINET	Cabinet Form Factor	Tower (More than 13 to 26 Liters)
	Bays for Optical Drive	1 Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Optical Drive	No Optical Drive
	Audio Interface Type	Universal 3.5 mm Audio Jack (Support for Audio-in and Audio out), Audio-in, Audio-out
PORTS	Number of USB Type A Port (Version 2 Point 0)	4 Or higher
	Number of USB Type A Port (Version 3 point 2 Gen 1)	6 Or higher
	Number of USB Ports Type C	0, 1, 2 Or higher
	Number of VGA Ports	0, 1 Or higher
	Number of HDMI Ports	1 Or higher
	Number of DP Ports	1 Or higher
Monitor	Availability of Monitor	Yes as per IS 13252 (Part 1)
	Panel Type	In Plane Switching (IPS)
	Display Technology	LED Backlit LCD (Liquid Crystal Display)
	Screen Size (in CMs)	53.1 - 58 (20.91" - 22.83")
	Maximum Resolution (Pixels)	1920 x 1080 (Full HD)
	Monitor Port	HDMI, VGA
	Integrated Webcam with Mic	No
	Speaker	Yes
INPUT DEVICES	Mouse Connectivity	USB Wired, Wireless Or higher
	Keyboard Connectivity	USB Wired, Wireless Or higher
	Type of Keyboard	Standard
WARRANTY	On Site OEM Warranty (in Year)	3, 4, 5 Or higher

Additional Specification Parameters - Entry And Mid Level Desktop Computer (165 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Monitor Specifications	Display Size: 22 Inch; Display Type: Non-Touch; Display Technology: IPS/LED; Display Resolution: Full HD (1920 × 1080).
CPU, Processor, Motherboard & Operating System Specifications	Processor: Intel Core i5-12400 or AMD Ryzen 5 5600G (or equivalent/higher); Compatible chipset; Integrated Graphics; TPM 2.0 Enabled; Factory Preloaded Windows 11 Professional; Online/Cloud Recovery; Windows Certified.

Specification Parameter Name	Bid Requirement (Allowed Values)
Memory, Storage, Connectivity & Ports Specifications	RAM: 16 GB DDR4 3200 MHz or higher; Minimum 2 DIMM slots (1 populated); Maximum RAM 32 GB or higher; Storage: Minimum 512 GB NVMe SSD; Wi-Fi 6 or higher; Bluetooth 5.0 or higher; 01 x RJ-45 Gigabit LAN; Minimum 06 USB Ports (including minimum 03 USB 3.x and 01 USB Type-C); HDMI/DisplayPort.
Miscellaneous Features, Software & Warranty	Genuine pre-loaded Office Suite Software; Audio In & Out Support; 01 Internal Speaker; Small Form Factor (SFF) or Mini Tower; SMPS 180-250 W; DVD Drive (Optional); BIS, BEE, EPR, RoHS and other applicable Indian Certifications; Minimum 03 Years OEM Comprehensive On-site Warranty.
Keyboard, Mouse & Accessories	OEM Wired/Wireless Keyboard; OEM Wired/Wireless Optical Mouse; One Mouse Pad with each Desktop; Wired/Wireless Connectivity.

* Bidders offering must also comply with the additional specification parameters mentioned above.

परिषीती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परिषीती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ambuj Kumar	110001,Office of Deputy Inspect General, CISF Unit Parliament House Complex, New Delhi	59	60
2	Rakesh Bhushan	110003,Office of the Inspector General, CISF NCR Sector HQrs, 5th Floor, Block No.-11, CGO Complex Lodhi Road New Delhi-110003.	20	60
3	Sunil Kumar	110037,GBS CISF Unit Mahipalpur New Delhi	40	60
4	Savitoj Singh Gill	110011,OFFICE OF THE DIG, NCR ZONE HQRS, Jaisalmer House, 26 Mansingh Road, New Delhi- 110011	6	60
5	Ajay Singh	110053,Office of the DIG CISF Unit DMRC Shastri Park Delhi pc-110053	40	60

Special terms and conditions-Version:6 effective from 28-07-2025 for category Entry and Mid Level Desktop Computer

1.

For Buyers:

The category has been created in accordance with the Model Technical Specification issued by the Ministry of Electronics and Information Technology (MeitY) vide letter no. W-43/4/2020-IPHW dated 19th August 2024, and is based on the parameters defined therein. The specifications applicable to this category are as per the MeitY Model Technical Specification dated 19th August 2024. Accordingly, buyers shall not specify or mandate any particular processor, processor brand, or manufacturer in the Additional Terms and Conditions (ATC). In this context, reference may also be made to Clause 2(e) of the GeM General Terms and Conditions (GTC), which inter alia states: "The Specifications shall identify the key parameters defining the products with all necessary validations related to configuration, type of data, restrictions, range / allowed values, allowed units etc. Sellers as well as Buyers while offering / buying the Goods / services shall have to comply with the validation rules / restrictions provided for in the Category Specification. Buyers / Sellers cannot add parameters and / or drop down values not provided for in category Specification." In view of the above, buyers are not permitted to amend or modify any technical specification through the Additional Terms and Conditions, and must ensure full compliance with the predefined category specifications

1	Product Verification	A unique device serial number shall be provided by the seller at the time of supply, which is mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the OEM website. The buyer/consignee should be able to perform these verifications without needing to create an account on the OEM website.
2	Operating System	1. There is no requirement that the OEM of the Desktop System should be a device partner of Microsoft or hold a valid authorisation from Microsoft. 2. Microsoft OS may be sourced directly from Microsoft by OEMs holding device partner status, and those not holding device partner status may source from authorized distributors, i.e., Ingram/Reddington and their authorized channel partners. 3. Buyers may ensure that the authorisation from Microsoft shall not be made a mandatory requirement in bids. 4. If supplies are made as per brands of OEMs who are global device partners, then the serial number of the machine supplied can be used to check the details of the product from the website of the OEM. 5. In the case of local device partners of Microsoft, OS details such as the digital key number should be produced with supplies, and the buyer may verify them from Microsoft. 6. In case of other OEMs who are sourcing from authorized distributors of Microsoft, Reddington, or Ingram, a copy of the invoice which contains the relevant serial number of Windows OS shall be submitted with supplies, and the buyer/consignee can verify the same from the OS server website or by telephone, or both. 7. In respect of verification of OS, the consignee shall take necessary steps at the time of acceptance. For device partner machines, buyers can check the Computer OEM website to verify the OS by entering the PC's serial number and part code number. For entities that are not device partners and source OS from distributors' networks, they may verify the serial number through the Microsoft website or by telephone, or both. 8. In case the product offered is with a DOS or Linux operating system, such verification of OS shall not be applicable. 9. Buyer shall request for Windows Hardware Compatibility Certificate for window operating system to ensure the supplied hardware is compatible with Windows operating system
3	Requirement of OEM logo	Buyers are advised to note that incorporating a condition stipulating an OEM logo on the motherboard is restrictive and may not be incorporated into the bids.
4	Processors	Intel and AMD Processors are added as per Model Technical Specification of Desktop Computer issued by Ministry of Electronics and Information Technology (MeitY-IPHW Division) W-43/4/2020 dated 19 Aug 2024

5	Scope of Installation	Installation requirements shall be indicated in the bid by the buyer under the Installation, Commissioning and Testing in Bid (ICT) clause. In case installation is specified in the bid, it shall be the responsibility of the seller to ensure that all systems are installed and satisfactory working is shown to the consignee or authorized representative of the buyer. However, in case of Direct and L1 Purchase, installation of the computer system by the seller/OEM is mandatory. Installation does not include the supply of antivirus, MS Office, etc., which are to be separately procured by the buyer only.
6	Buyer/Consignee Obligations relating to installation	It is necessary that the buyer/consignee provide the seller or authorized representative access to locations, areas, or rooms for the installation of equipment. The seller or authorized representative will install systems and connect them to existing power lines/networking at no additional charge. The buyer/consignee will be responsible for electrical wiring, networking, or any other work connected to the installation area. The seller shall be only responsible for ensuring the setup of the desktop systems, configuring, etc., as well as loading software etc. (to be provided by the buyer/consignee). Any other site preparation required before installation and connection of the desktop shall be the responsibility of the buyer/consignee. The buyer/consignee, if required, will provide space at the installation site for the safe storage of tools, test equipment, and other materials used for installation at no charge. In case there is a requirement of obtaining an entry pass for allowing representatives to the premises, the same shall be arranged by the consignee. Similarly, if there is a requirement of a gate pass for bringing items required for installation, the same is to be arranged by the consignee. In scenarios where multiple location installations are required, the buyer must indicate complete installation addresses in the bid document. In the case of other modes of purchase, as soon as the order is placed, complete details regarding installation may be informed to the seller. This ensures smooth coordination and delivery of products to the respective locations.
7	Warranty	The buyer may ensure that as soon as supplies are received, a request for a warranty certificate is made, along with logging into the OEM website/call centre to verify the certificate.
8	OM related to MII, Local content and MeitY advice on Model technical specifications	Buyers are requested to refer to various OM's pertaining to DPIIT and MeitY, as issued from time to time, while making procurement and follow relevant provisions as applicable.
9	Check points during Acceptance of Supplies	Before generating the Consignee Receipt and Acceptance Certificate (CRAC), the consignee may inspect the system condition and verify that it complies with the agreed specifications and configurations. In the case of a large number of units to be procured, then the buyer may opt for bidding and accordingly stipulate conditions regarding installation, inspection by consignees/inspection agency. Consignees who receive the supplies should be vigilant and should complete checking to ensure that there is no scope for the supply of refurbished products. At the time of receiving supplies, the consignee may adhere to the following to ensure that any discrepancies in supplies can be flagged, taken into account, and reflected while generating the CRAC: - Packing should be checked properly - A warranty certificate from the OEM should be insisted upon and checked. - Instruction manuals and the OS installed should be checked. - The machine serial number should also be checked through settings and can be verified from the OEM website. The above points are for guidance, and the buyer/consignee may take steps considered suitable by them for checking at the consignee end before acceptance of systems. - An escalation matrix for customer grievance redressal shall be insisted upon by the buyer from the seller at the time of delivery.

10	HDD/SSD Storage Retention	Buyer may add their requirement of retention of securely store all Hard Disk Drives (HDDs) or Solid-State Drives (SSDs) used in the desktop computer under ATC clause.
11	Higher Configuration	The buyer may permit products delivered with advanced USB standards. For example, a USB Type-A 3.2 Gen 2 port may be acceptable in place of USB Type A Port (Version 3 point 2 Gen 1)

For Seller:		
1	OEM Website Link/Part No for product verification	The OEM shall share the OEM website link with the buyer at the time of delivery. The offered model details/configuration should be available on their website. A unique device serial number shall also be provided at the time of supply, which is also mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the shared OEM website link.
2	Changing or altering the configuration	The seller must refrain from changing or altering the configuration of the factory pre-loaded machine. The machine should be delivered to the Consignee in its original, factory-approved configuration.
3	Warranty	The seller shall furnish a valid warranty Certificate/Tag from the OEM to the purchaser, guaranteeing the product's coverage under the specified warranty terms. The warranty certificate should be verifiable through the OEM website/customer care centre.
4	Compliance of extended producer's responsibility	With effect from 1.4.23, as per the E-waste rules 2022, EPR registration is mandatory for manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the registration number should be reflected in the catalog parameter. OEMs shall ensure compliance with all responsibilities as per EPR registration applicable from time to time.
5	Mandatory / Statutory requirements as applicable	OEMs shall have to ensure compliance with the mandatory/statutory requirements as per the Government of India Notifications issued from time to time for hardware and software components, as applicable.
6	Operating System	1. It shall be the responsibility of OEMs to ensure that supplies are made with genuine operating systems. 2. Seller shall ensure to have Windows Hardware Compatibility Certificate for window operating systems
7	Scope of Installation	It shall be the responsibility of the seller to ensure that all systems are installed, and satisfactory working is shown to the consignee or authorized representative of the buyer. However, in the case of Direct and L1 Purchase, installation of Computer System by the seller/OEM is mandatory.
8	Category Specification	1. The seller may list products with advanced USB standards. For example, a USB Type-A 3.2 Gen 2 port may be acceptable in place of USB Type A Port (Version 3 point 2 Gen 1) 2. The supply of the monitor shall be in accordance with the parameter 'Availability of Monitor'. The details mentioned under 'Description of Store' regarding the monitor are applicable only if the monitor is being Supplied.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Generic**

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. **Generic**

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

4. **Generic**

IT equipment shall be IPv6 ready from day one.

5. **Generic**

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

6. **Generic**

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

7. **Generic**

Non return of Hard Disk: As per Buyer organization's Security Policy, Faulty Hard Disk of Servers/Desktop Computers/ Laptops etc. will not be returned back to the OEM/supplier against warranty replacement.

8. **Generic**

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.

- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

9. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

10. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

11. **Turnover**

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

12. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

13. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

14. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

15. **Inspection**

Nominated Inspection Agency: On behalf of the Buyer organization, any one of the following Inspection Agency would be conducting inspection of stores before acceptance:
Pre-dispatch Inspection at Seller Premises (applicable only if pre-dispatch inspection clause has been selected in ATC):

NII

Post Receipt Inspection at consignee site before acceptance of stores:
By the designated BoO at consignee locations

16. Certificates

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

17. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

18. Warranty

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

19. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

20. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

21. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

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. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

22. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

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A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

23. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

(1) **Past Performance Criteria:** The bidder must have supplied at least 20% of the bid quantity of the same or similar product during at least one of the preceding three (03) financial years prior to the bid opening date to any Central Government/State Government Department, Public Sector Undertaking (PSU), Autonomous Body, or Public Listed Company.

(2) **Proof of Supply:** The bidder shall upload copies of the relevant supply orders/contracts, invoices, and corresponding Consignee Receipt and Acceptance Certificates (CRACs), third-party inspection release notes, or store acceptance certificates, as applicable, in support of the past supply experience claimed in the bid.

(3) **False Documents:** If, at any stage of the procurement process, any CA certificate, proof of supply document, experience certificate, or any other document submitted by the bidder is found to be false, forged, fabricated, manipulated, tampered with, or misleading, the bid shall be liable for rejection. Appropriate action shall also be initiated against the bidder in accordance with the applicable provisions of the GeM GTC, GFR, and other applicable Government instructions.

(4) **Verification of Supplier Authenticity and Genuineness:** To ensure the authenticity, genuineness, and traceability of the offered Desktop PCs, the bidder shall upload a valid Manufacturer Authorization Form (MAF) issued by the Original Equipment Manufacturer (OEM) or its authorized Indian entity, wherever applicable. The authorization shall preferably be bid-specific and shall clearly establish the bidder's authority to quote, supply, install, commission (where applicable), and provide after-sales support for the offered Desktop PCs under the subject GeM Bid. As far as applicable, the MAF/authorization document should contain the following details:

- Name and complete address of the OEM;
- Name and address of the authorized bidder/channel partner/reseller;
- Reference to the concerned GeM Bid Number and Bid Date, wherever the authorization is issued specifically for the bid;
- Name, designation, official e-mail ID, and contact details of the OEM's authorized signatory;
- Validity period of the authorization or confirmation that the authorization remains valid on the bid closing date;
- Confirmation that the offered Desktop PCs are genuine OEM products and are not refurbished, repaired, reconditioned, second-hand, counterfeit, or End-of-Life (EOL) products;
- Confirmation regarding the availability of warranty support, technical support, firmware/software updates, and spare parts throughout the warranty period;
- Confirmation that the offered products are covered under the OEM's standard warranty and support framework in India; and
- Confirmation that the bidder is duly authorized by the OEM to market, supply, install, commission (where applicable), and provide after-sales support for the offered products.

Where the bidder itself is the OEM, submission of a self-declaration on the OEM's official letterhead confirming the above particulars shall be sufficient.

Documents such as Udyam Registration, NSIC Registration, GST Registration, PAN, Certificate of Incorporation, or similar business registration documents may be submitted as supporting credentials; however, such documents shall not be treated as a substitute for OEM authorization wherever such authorization is required.

equipped under the bid conditions. The bidder shall ensure compliance with all applicable GeM provisions and OEM authorization requirements prevailing for the offered product category as on the bid closing date. The Buyer reserves the right to verify the authenticity of the submitted authorization and related documents directly from the OEM through official communication channels. If any authorization or supporting document is found to be false, forged, fabricated, manipulated, misleading, materially inconsistent with OEM records, or otherwise unverifiable despite providing reasonable opportunity for clarification, the bid may be rejected, and further action may be initiated in accordance with the GeM GTC, GFR, and other applicable Government instructions.

(5) **Principal/OEM Participation:** Either the Principal/OEM or its authorized dealer, distributor, or agent may participate in the tender on behalf of the Principal/OEM. However, both the Principal/OEM and its authorized dealer, distributor, or agent shall not participate simultaneously for the same product against the same tender, in accordance with CVC Circular No. 03/10/12 dated 13.01.2012.

(6) **Tender Cancellation:** The Procuring Entity reserves the right to cancel the procurement process or reject any or all bids at any stage prior to acceptance of the successful bid, without assigning any reason, in accordance with the provisions of the GFR-2017, the GeM GTC, and administrative requirements.

(7) **Acceptance and Release of Bid Security (EMD)/Performance Security (ePBG):** Participating bidders shall ensure that the issuing bank incorporates the following endorsement on the Fixed Deposit Receipt (FDR), wherever submitted as Bid Security (EMD) or Performance Security (ePBG): "The deposit can only be withdrawn/ released on demand or with the written consent of the pledgee." The endorsement shall be duly signed and stamped by the issuing bank and acknowledged by the Buyer on the reverse of the FDR, wherever applicable. Upon successful completion of all contractual obligations, the Bid Security (EMD)/Performance Security (ePBG) shall be released by the Buyer in accordance with the applicable provisions of the GeM GTC and GFR. The bidder may collect the same from the Buyer's office through its duly authorized representative after release.

(8) **Specification Conformity:** The offered Desktop PCs, including the Monitor, CPU, Keyboard, and Mouse, shall conform in all respects to the applicable GeM Category Specifications for *Entry and Mid Level Desktop Computer*, based on the Model Technical Specifications issued by the Ministry of Electronics and Information Technology (MeitY) vide O.M. No. W-43/4/2020-IPHW dated 19.08.2024, as amended from time to time. In addition, considering the specific operational requirements of the Procuring Entity and keeping in view the aforesaid MeitY Model Technical Specifications, the bidder shall also comply with the supplementary technical and functional requirements prescribed below, which have been formulated to ensure the operational suitability and intended use of the Desktop PCs by the user organization. The bidder shall submit a detailed point-wise compliance statement against each prescribed requirement, duly supported by OEM technical literature, product brochures, datasheets, catalogues and other relevant documentary evidence, wherever applicable. Compliance with both the applicable GeM Category Specifications and the supplementary technical and functional requirements prescribed below shall form the basis of technical evaluation. Any deviation from the prescribed requirements or failure to submit the requisite compliance statement and supporting documentary evidence may render the bid liable for rejection during technical evaluation. The supplementary technical and functional requirements to be complied with by the bidder are detailed below:

Complementary Technical and Functional Requirements to be Complied with by the Bidder are detailed below:				
S/N	Parameters		Required Specifications	Compliance (Y/N) with Remarks
(a) Desired Technical Specifications for Monitor				
01	Display	Display Size	22 Inch	
		Display Type	Non-Touch	
		Display Technology	IPS/LED	
		Display Resolution	Full HD (1920 × 1080)	
(b) Desired Technical Specifications for CPU				

1	Processor	Processor Make	Intel or AMD	
		Processor Description	AMD Ryzen 5 5600G / Intel Core i5-12400	
2	Motherboard	Chipset	Compatible chipset as per processor make	
		Graphics Type	Integrated Graphics	
		Hardware Security	TPM 2.0 Enabled	
3	Operating System	Operating System (Factory Preloaded)	Windows 11 Professional	
		Recovery Media	Online / Cloud Recovery	
		OS Certification	Windows Certified	
4	Memory	RAM Type	DDR4 3200 MHz or higher	
		RAM Size	16 GB	
		DIMM Slots Available	2 or more	
		DIMM Slots Populated	1	
		Maximum RAM Supported	32 GB or higher	
5	Storage	Storage Type	SSD (NVMe)	
		Storage Capacity	Minimum 512 GB SSD (NVMe)	
6	Connectivity	Wireless Connectivity	Yes	
		Wi-Fi Standard	Wi-Fi 6 or higher	
		Ethernet Port	01 x RJ-45 Gigabit LAN	
		Bluetooth	Version 5.0 or higher	
7	Ports	USB Ports	Minimum 06 USB Ports in total	
		USB 3.x Ports	Minimum 03	
		USB Type-C	Minimum 01	
		Video Output	HDMI / Display Port	
8	Microsoft Office	Office Software	Pre-loaded Office Suite Software	
9	Miscellaneous	Audio	Audio In & Out Support	
		Speaker	01 Internal Speaker	
		Form Factor	Small Form Factor (SFF) or Mini Tower	
		SMPS	180-250 W	
		DVD Drive	Optional	
		Certifications	BIS, BEE, EPR, RoHS and other applicable Indian Certifications	

		Warranty	Minimum 03 Years OEM Comprehensive On-site Warranty	
(c) Desired Technical Specifications for Keyboard & Mouse along with mouse pad				
01	Keyboard & Mouse	Keyboard	OEM Wired/Wireless Keyboard	
		Mouse	OEM Wired/Wireless Optical Mouse	
		Mouse Pad	One Mouse Pad to be supplied with each Desktop	
		Connectivity	Wired/Wireless	

(9) **Verification of Compliance with Technical Specifications:** The bidder shall submit the official OEM technical datasheet, product brochure, catalogue or other OEM-issued technical literature in support of the offered Desktop PC model. The bidder shall also provide the OEM website link and product brochure/datasheet link, wherever available. Failure to submit the required documents or inability to verify the offered product through authentic OEM sources, wherever applicable, may render the bid liable for rejection during technical evaluation.

(10) **Windows 11 Professional Certification:** The offered Desktop PCs shall be supplied with a genuine, licensed, factory-preloaded, and activated Windows 11 Professional operating system. The bidder shall submit documentary evidence, wherever applicable, confirming that the operating system is genuine and duly licensed. The OEM shall also provide access to its online diagnostic or support utility for remote diagnostics and troubleshooting, wherever such facility is available, and the bidder shall submit an undertaking confirming the availability of such support.

(11) **Microsoft Office (Office Suite):** Where Microsoft Office (Office Suite) forms part of the scope of supply under this bid, the offered Desktop PCs shall be supplied with a genuine, duly licensed, pre-installed, and activated Office Suite. The bidder shall furnish documentary evidence confirming the authenticity and licensing of the Office Suite at the time of supply.

(12) **Regulatory Compliance and Quality Certifications:** The bidder shall submit all valid statutory certificates and declarations applicable to the offered Desktop PCs, including BIS Registration (wherever applicable), EPR Authorization, RoHS Compliance and other mandatory certifications prescribed under the applicable laws, Government of India instructions and the applicable GeM Category. Failure to submit mandatory statutory documents, wherever applicable, may render the bid liable for rejection during technical evaluation.

(13) **Dedicated Service Support:** The OEM shall have an established authorized service support network in India with adequate capability to provide warranty and after-sales support for the offered Desktop PCs, including coverage in the National Capital Region (NCR). Service support may be provided through OEM-authorized service partners; however, the OEM shall remain fully responsible for fulfilling all warranty obligations throughout the warranty period. The bidder shall furnish the following details along with the technical bid:

- Address(es) of the authorized service centre(s);
- Service support contact details;
- Toll-free number/helpdesk details; and
- Escalation matrix for warranty and service support.

(14) **Pre-Bid Conference:** A Pre-Bid Conference has been scheduled to be held on the date, time and venue specified in the bid document, to provide an opportunity to prospective bidders to seek clarifications, if any, regarding the terms & conditions of the bid, Buyer Added Text (ATC), technical specifications, eligibility criteria and other provisions of the bid document. Prospective bidders are expected to attend the conference and raise queries or seek clarifications, if any, during the scheduled meeting. Any clarification, interpretation and/or modification considered necessary by the Buyer pursuant to the Pre-Bid Conference shall be issued only through a corrigendum on the GeM Portal, and such corrigendum shall form an integral part of the bid document and be final and binding on all prospective bidders. Bidders who do not participate in the Pre-Bid Conference shall be deemed to have fully examined and accepted the bid conditions as published and/or subsequently amended through corrigendum on the GeM Portal, and any representation or objection relating to such matters raised after the conclusion of the Pre-Bid Conference shall ordinarily not be entertained.

(15) **Make in India Status/ Local Content Declaration (On OEM letter head only)**

OEM Reference No..... date.....

OEM Name [Address and Contact Details]

To
The Inspector General,
CISF NCR Sector HQrs.
5th Floor, Block-11, CGO Complex,
Lodhi Road, New Delhi-110003

Ref: Your Tender / Bid Document No..... dated..... for procurement of Desktop Computers with complete accessories -165 Nos. Having read and understood the Public Procurement (Preference to Make in India PPP - MII) Order, 2017 (as amended and revised till date) and related notifications from the relevant Nodal Ministry/ Department, and solemnly declare the following:

- i. Self-Certification of local content for offered product only (in case of bunch Bid primary product as specified in the Bid document) (Provide a certificate from statutory auditors/ cost accountant in case of Tenders above Rs10 Crore for Class-I or Class-II Local Suppliers). Details of local content and location(s) at which value addition is made are as follows: Local Content and percentage in the offered product Location(s) of value addition.
- ii. We also undertake to provide breakup of local value addition calculated as per “mechanism for calculation of local content” defined vide MeitY (IPHW Division) Notification dated 07/09/2020 or amended from time to time, whenever requested by the buyer entity. Therefore, we certify that we qualify for the following category of the supplier (tick the appropriate category):

☐ Class-I Local Supplier/ ☐ Class-II Local Supplier/ ☐ Non-Local Supplier.
- iii. Penalties for false or misleading declarations: We understand that, false declaration will be in breach of the code of Integrity under Rule 175(1)(i) (h) of the General Financial Rules 2017 for which we the bidder/OEM or its successors can be debarred for up to 2 years as per Rule 151(iii) of the GFR-2017 along with such other actions as may be permissible under law.

(Signature with date)

(Name and designation)

Duly authorized to sign bid for and on behalf of

(16) **Bid Security Declaration / EMD Related Provision** : Only Micro and Small Enterprises (MSEs) and Startups that are Original Equipment Manufacturers (OEMs) shall be eligible for exemption from submission of Earnest Money Deposit (EMD), subject to submission of a valid Bid Security Declaration Certificate in the prescribed format along with the technical bid. All other bidders, including resellers, authorized dealers, distributors, or any non-OEM entities, shall mandatorily submit EMD in the form and manner specified in the bid document, and submission of Bid Security Declaration Certificate in lieu of EMD shall not be acceptable. Failure to submit the applicable EMD or the required Bid Security Declaration Certificate, as applicable, shall render the bid liable for rejection during technical evaluation.

Bidder's Name: _____
Address: _____
Bidder's Reference No.: _____ Date: _____

To
The Inspector General,
CISF NCR Sector HQrs.
5th Floor, Block-11, CGO Complex,
Lodhi Road, New Delhi-110003

Ref: Tender Document No. _____; Tender Title: _____

Dear Sir/Madam,

We, the undersigned, hereby solemnly declare that:

- a. We understand that as per the terms of this tender, we are required to submit this Bid Security Declaration in lieu of Bid Security (EMD), wherever applicable.
- b. We accept that we shall be suspended from participating in future tenders of the Procuring Organization for a period of two years from the date of bid opening in case we: Withdraw, modify, impair, or derogate from our bid during validity period; or
 - Fail to submit required documents or Performance Security after award of contract; or
 - Refuse or fail to execute the contract after acceptance.
- c. This declaration shall cease to be valid if:
 - The tender is cancelled or all bids are rejected; or
 - Sixty (60) days after expiry of bid validity, including extensions.

(Seal and Signature of Authorized Signatory)

(17) **Blacklisted Declaration Certificate**

To
The Inspector General,
CISF NCR Sector HQrs.
5th Floor, Block-11, CGO Complex,
Lodhi Road, New Delhi-110003

Tender No. _____, dated _____

We, M/s _____, hereby declare that our firm has not been blacklisted, debarred, or suspended by any Central/State Government Department/PSU/Autonomous Body in the last three years, and further confirm that no submitted document of our firm has been found fake, forged, or misleading by any Government authority during the said period, including in the present tender.

(Seal and Signature of Authorized Signatory)

(18) Financial Standing Undertaking

To
The Inspector General,
CISF NCR Sector HQrs.
5th Floor, Block-11, CGO Complex,
Lodhi Road, New Delhi-110003

Tender No. _____, dated _____

We, M/s _____, hereby undertake that our firm is not under liquidation, court receivership, insolvency proceedings, or bankruptcy, and continues to be a going concern as on the date of submission of this bid.

(Seal and Signature of Authorized Signatory)

(19) Warranty Clause Acceptance Undertaking

To
The Inspector General,
CISF NCR Sector HQrs.
5th Floor, Block-11, CGO Complex,
Lodhi Road, New Delhi-110003

Tender No. _____, dated _____

We, M/s _____, hereby undertake that the supplied Desktop PCs (including Monitor, CPU, Keyboard & Mouse) shall be covered under a comprehensive warranty for a period of 03 years from the date of final acceptance of goods.

(Seal and Signature of Authorized Signatory)

(20) Acceptance of Terms & Conditions of Bid

To
The Inspector General,
CISF NCR Sector HQrs.

5th Floor, Block-11, CGO Complex,
Lodhi Road, New Delhi-110003

Ref: Tender Document No. _____; Tender Title: _____

Dear Sir/Madam,

We, the undersigned, hereby declare that:

- We have downloaded/received the tender document for the above-mentioned bid.
- We have read and understood all terms and conditions including technical specifications, special conditions, and amendments, if any.
- We accept all corrigenda issued, if any, prior to submission of bid.
- We unconditionally accept all terms and conditions of the tender in entirety.
- The bid has been prepared in strict compliance with the tender requirements.
- All information and documents submitted are true and correct. In case any information is found false or misleading, the authority reserves the right to reject the bid and/or terminate the contract and take appropriate action, including debarment for a period as per applicable rules.

(Seal and Signature of Authorized Signatory)

(21) Format for Self Declaration regarding Restriction under Rule 144(xi) of GFR 2017 (Land Border Sharing)

To
The Inspector General,
CISF NCR Sector HQrs.
5th Floor, Block-11, CGO Complex,
Lodhi Road, New Delhi-110003

Ref: Tender Document No. _____; Tender Title: _____

Dear Sir/Madam,

I, the undersigned, _____ (full name), authorized signatory of the firm, do hereby declare in my capacity as _____ of M/s _____ (name of bidder entity), that:

- I have read and understood the provisions of Order (Public Procurement No. 1 & 2) dated 23.07.2020 and 24.07.2020, Office Memorandum No. F.18/37/2020-PPD dated 08.02.2021, OM No. F.12/1/2021-PPD (Pt) dated 02.03.2021, OM No. F.7/10/2021-PPD dated 08.06.2021, and OM No. F.7/10/2021-PPD dated 23.02.2023 issued under Rule 144(xi) of the General Financial Rules (GFR), 2017 regarding restrictions on procurement from bidders of countries sharing a land border with India, and I undertake to comply with all such provisions.
- I hereby certify that M/s _____ (name of bidder entity) is not from a country which shares a land border with India; OR, if from such a country, has been duly registered with the Competent Authority and holds valid registration as required under the applicable Government of India guidelines (strike out whichever is not applicable).

I further certify that M/s _____ is eligible to participate in this tender and fulfils all statutory and regulatory requirements prescribed under the aforesaid orders.

I understand that submission of false, incorrect, or misleading information in this declaration shall be treated as a breach of integrity and shall render the bidder liable for debarment, termination of contract, and any other legal action as per applicable Government rules, including Clause 18 of OM No. F.7/10/2021-PPD dated 23.02.2023.

(Seal and Signature of Authorized Signatory)

(22) Experience/Past Performance Statement of Supplies during Last three completed financial Years

(On Bidders Letter-head)

Bidders Reference No..... date.....

Bidders Name [Address and Contact Details]

Ref: Your Tender / Bid Document No.....dated.....for procurement of Desktop Computers with complete accessories 165 Nos.

Note to Bidders: Fill up this Form with your Experience/past performance during last 3 completed financial years, highlighting their qualification to supply relevant Goods / similar category goods (Sold to Central /State Government organizations/ PSUs/Public Listed firms). Statements and Documents to the experience/Performance Statement may be mentioned and relevant purchase orders/successful completion certificate/end user certificate issued by such organization be attached here.

S/N	Order No. & Date	Description of stores ordered	Qty ordered/supplied	The total value of the order	Status as on date

(Copy of purchase order/Contract along with CRAC/ other to be attached for verification)

(Seal and Signature of Authorized Signatory)

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer, is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.

5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---