

महानिदेशालय  
केन्द्रीय औद्योगिक सुरक्षा बल  
( गृह मंत्रालय )

ब्लाक-13, सीजीओ काम्पलेक्स  
लोधी रोड, नई दिल्ली

**WELFARE DIRECTORATE**

सं० ई-41022/पेंशन/कल्याण/2023- 123

दिनांक: 5 जनवरी 2024

सेवा में,

All Sector IsG including IG/Trg and NISA Hyderabad.

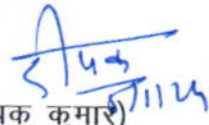
Sub:- **DIRGHAYU MOBILE APP FOR PENSIONERS: REG.**

Kindly refer e-mail message from Ministry of Finance, New Delhi dated 03.01.2024 on the above subject (Copy enclosed).

02. Vide e-mail message ibid, it has been intimated that in order to facilitate pensioners in the latest mobile world and to improve the ease of living of pensioners, **CPAO New Delhi has developed an in-house mobile application "DIRGHAYU" for the use of Central Government Civil Pensioners.** The application was launched in Feb'2023 by Hon'ble MOS Dr.Jitendra Singh. The Pensioners/Family pensioners can register themselves on this app by feeding PPO No., Date of Birth and Date of Retirement/Date of Death. The iOS version has been developed and made available for being used by pensioners w.e.f.15.12.2023 and is also available in the Apple app store..

03. In view of the above, it is requested to issue necessary directions to all units/formations for circulating this message and raise awareness among pensioners/Family pensioners/personnel proceeding on retirement, regarding this application please.

Encl: As above.

  
(दीपक कुमार)  
सहायक महानिरीक्षक (कल्याण)

**Copy to :-**

The ADG/CISF, (APS, North & South) : For favour of kind information please.

**Internal :-**

1. Pr. Staff Officer to DG, CISF : For favour of kind information of DG please.
2. All IsG, CISF HQ : For favour of kind information please..
3. All DisG, AIsG, AD (Accts), Sr. AOs, All Sections, FHQ.
4. AIG/Tech : This may be placed on CISF website under latest news column please.  
CISF HQrs, New Delhi

**Fwd: DIRGHAYU App for pensioners, regarding.**

**From :** DIG PERS <digpers@cisf.gov.in>  
**Subject :** Fwd: DIRGHAYU App for pensioners, regarding.  
**To :** AIG ESTT FHQ <aigestt@cisf.gov.in>, AIG PERS fhq <aigpers@cisf.gov.in>, AIG Welfare CISF <aig-wel@cisf.gov.in>

Wed, Jan 03, 2024 06:46 PM

1 attachment

AIG WEL

No

Time

DOD

04.01.24

Solved

**From:** "Vaibhav Ghalme" <ghalme.vc@gov.in>  
**To:** "cpgrams crpf" <cpgramscrpf@crpf.gov.in>, "DIGP Wel ,Dte.Gen, New Delhi CRPF" <digwel@crpf.gov.in>, "Rajesh Kumar" <igadm@crpf.gov.in>, "IG Pers" <igpers@cisf.gov.in>, "DIG PERS" <digpers@cisf.gov.in>, "DIG DOS II" <dig-dos2@cisf.gov.in>, "DIG Admn And Welfare" <digaw@itbp.gov.in>, itcelladm@itbp.gov.in, digadm@itbp.gov.in, welfaredt@itbp.gov.in, "DIG RR" <digrr@bsf.nic.in>, adwelsbqh@gmail.com, adwelsbqh@hotmail.com, "SO One A DGAR" <so1a-dgar@gov.in>  
**Cc:** "Deepika Jain" <deepika.jain07@nic.in>  
**Sent:** Wednesday, January 3, 2024 5:24:19 PM  
**Subject:** DIRGHAYU App for pensioners, regarding.

Respected Sir,

In order to facilitate pensioners in the latest mobile world and to improve the Ease of Living of Pensioners, CPAO has developed an in - house mobile application "DIRGHAYU" for the use of Central Civil Pensioners.

It was launched by Hon'ble Dr. Jitendra Singh, MOS in Feb, 2023.

The Pensioners / Family Pensioners can register themselves on the DIRGHAYU Mobile App by providing PPO number, Date of Birth & Date of Retirement/Date of Death (in case of Family pensioner).

**Salient Features of DIRGHAYU Mobile App:**

Online registration of pensioners on the basis of PPO, date of Birth and date of Retirement.

It gives the personal and retirement benefits details mentioned in the PPO.

Facility to download SSAs along with revised pension authorities.

Pensioners can register and track the status of the grievances registered on CPAO website, thus pensioners can access another tool of grievance resolution.

The App shows the last 24 transactions related to pension and monthly bank account statements also.

A security feature is available at the time of registration of pensioners to verify them through mobile OTP (one time password).

App. is also available in Hindi Language.

M-PIN facility has started to keep pensioner's details safe.

iOS version has been developed and made available for use by pensioners w.e.f 15.12.2023. The App is now available in the Apple App Store for download.

**It is requested that this information may be disseminated to the pensioners. You are requested to carry out a massive awareness and outreach program for spreading information on this app to the concerned. You may also leverage your liaison and association with Pensioners welfare associations. I have**

Rajesh

24/1

attached the related info-graphics with this mail. The same may be utilized for your awareness campaigns as and where needed.

Warm Regards,

Vaibhav Ghalme  
Controller of Accounts,  
CPAO, RK Puram  
Ministry of Finance  
New Delhi-110066



वसुधैव कुटुम्बकम्  
ONE EARTH • ONE FAMILY • ONE FUTURE

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 **DIRGHAYU\_INFOGRAPHIC.pdf**  
1 MB

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वित्त मंत्रालय  
MINISTRY OF  
FINANCE



व्यय विभाग  
DEPARTMENT OF  
EXPENDITURE



CONTROLLER GENERAL OF ACCOUNTS  
DEPARTMENT OF EXPENDITURE  
MINISTRY OF FINANCE, GOVERNMENT OF INDIA

# DIRGHAYU

Initiative by Central Pension Accounting Office (CPAO)  
Pension App For Central Civil Pensioner

## FEATURES

- Bilingual APP available on Google Play Store & Apple App Store
- Complete profile of Pensioner
- Track the status of PPO
- Download fresh/Revision Pension Authorities
- Details of last 24 pension transactions
- Date of life certificate last submitted by pensioner
- Registration of help request and status thereof
- Feedback



 @cpao\_social

NATIONAL  
INFORMATICS  
CENTRE



वित्त मंत्रालय  
MINISTRY OF  
FINANCE



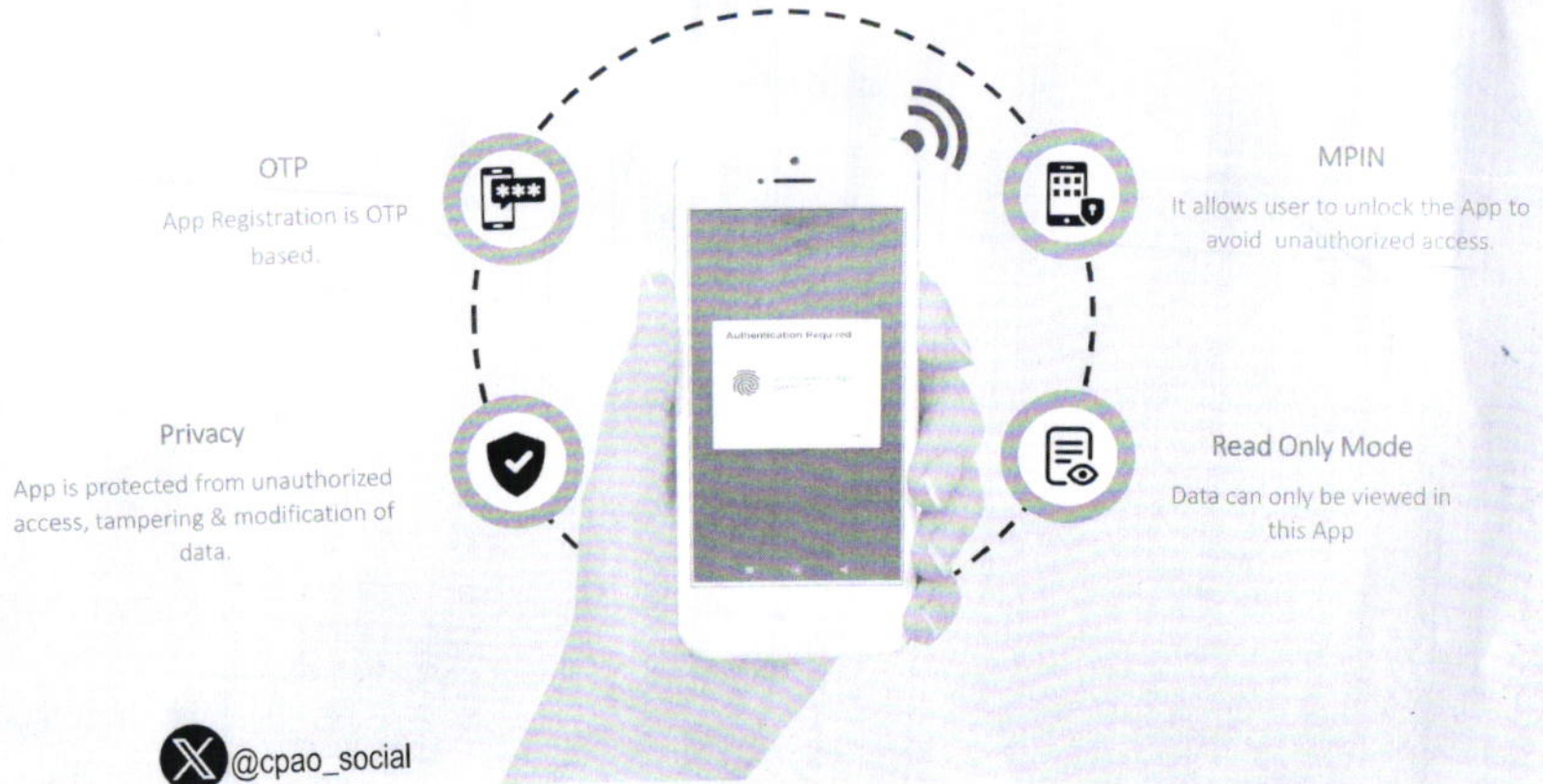
व्यय विभाग  
DEPARTMENT OF  
EXPENDITURE



CONTROLLER GENERAL OF ACCOUNTS  
DEPARTMENT OF EXPENDITURE  
MINISTRY OF FINANCE, GOVERNMENT OF INDIA

# CPAO Mobile App (Dirghayu)

## Security Features



 @cpao\_social